



**Kalaingar Karunanidhi Government Arts College for Women (Autonomous)**

**(Nationally Re-accredited with B<sup>+</sup> Grade by NAAC 4<sup>th</sup> Cycle)**

**(Affiliated to Bharathidasan University, Tiruchirappalli)**

**Pudukkottai - 622001, Tamilnadu, India.**

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## **Grievance Redressal Cell**

As per the UGC Regulations 2023, Student Grievance Redressal Cell (SGRC) is constituted at the commencement of every academic year with the objective of resolving of grievance of the students and parents and others. The Student Grievance Redressal Cell probes into student grievances and tries to resolve the issues in a time bound and confidential manner. It aims to redress grievances at individual and class level and also grievances of common interest.

### **Objectives of the Cell:**

- To ensure a fair, impartial and consistent mechanism for Redressal of various issues faced by the students.
- To promote cordial and harmonious relationships between the different stakeholders.
- To encourage students to express their concerns freely and openly without the fear of being victimized.
- To ensure that grievances are resolved promptly, objectively and with sensitivity and in complete confidentiality.

### **Redressal Mechanism**

1. A complaint/ suggestion box has been set up outside the college office where students can deposit their complaint or grievance letters offline. The Cell Coordinator checks the complaint box regularly so as to ensure that any grievances brought forward are redressed as early as possible.
2. Students can also address or raise their concerns in person.
3. As soon as grievances are received, a meeting of the Cell is convened, grievances discussed and remedial actions taken in a time bound manner.

### **Committee Members**

1. Mrs.S.Gnanajothi - President  
Principal i/c
2. Dr.A.Nagasathya - Coordinator/Member  
Associate Professor of Zoology
3. Dr.R.Rohini - Member  
Associate Professor of Mathematics
4. Dr.B.S.Prameela Priyadershini - Member  
Associate Professor of English
5. Mrs.V.Muthamil - Member  
Assistant Professor of Tamil
6. Student Union President